

# Exit Survey | CAM

## Pre-Survey Task

Take the time to show gratitude to the participants for participating in this study for the last 7 weeks. Remember this is the interview you have with your participant, so take your time since there are also a lot of open-ended questions.. We have allocated 3 days for this last one.

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## Survey Information

Enter a date and time

yyyy-mm-dd

hh:mm

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Household Identification Number

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Enumerator

- Dane
- Kelly
- Virakbot
- Chhaya
- Sokea
- Jenny

How do you conduct this survey?

- In-Person
- Remote

How did you remotely conduct the survey?

- Telegram
- Messenger
- Phonecall
- Other

Specify

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Provided Appliance

**What appliance she/he received from iDE for this study?**

- Philips EPC (Electric Pressure Cooker)
- Takahi Electric Wok
- Electrolux Single Induction Cookstove
- ATEC Double Induction Cookstove

**What would you like to change about this appliance?**

- Heating capacity
- Size
- Materials
- Electric Consumption
- Functions
- Safety features
- Mobility
- Other

**Specify**

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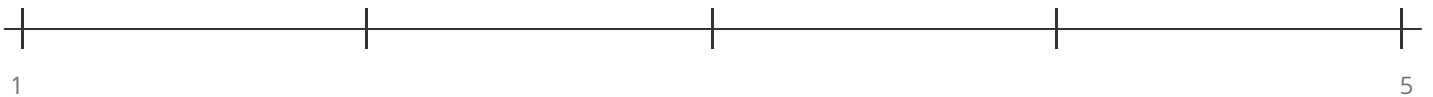
**Include all details from above points that your participants describe here. (Remember to co-create with your participant as demonstrated in the training.**

*Example: 2000W, more hobs, bigger inductions rings, stainless steel instead of coating steel, consume less electricity, Digital screen, buttons instead of adjustable switch, safety feature, adjustable level, etc*

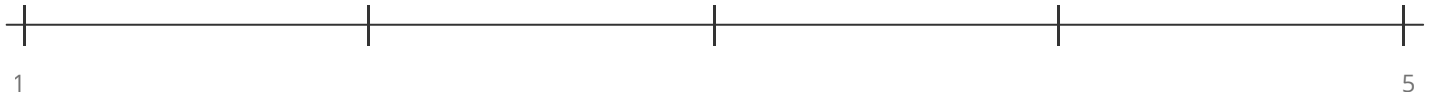
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**Experience in cooking with Provided Appliance**

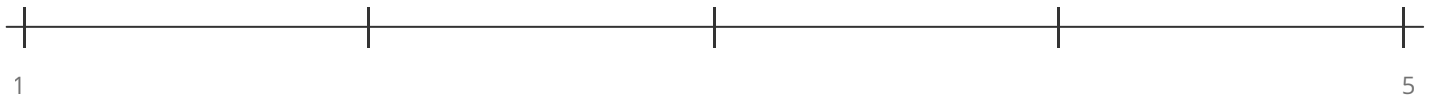
**It was easy to control heat**



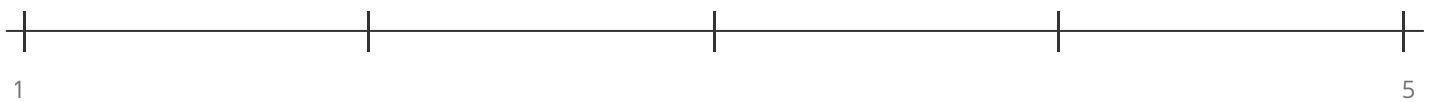
**I was able to multi-task whilst the appliance was cooking**



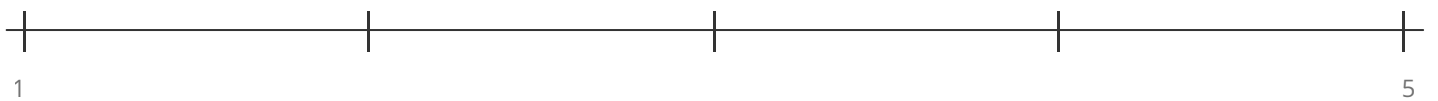
**The appliance could cook fast enough**



**Long cooking dishes were cooked much faster**



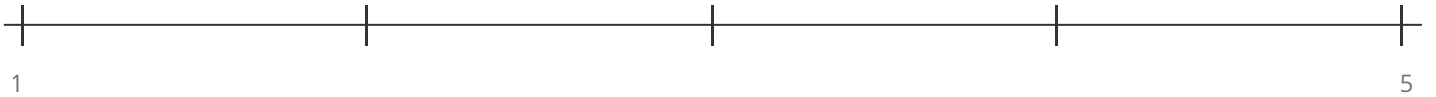
**The appliance was hot enough**



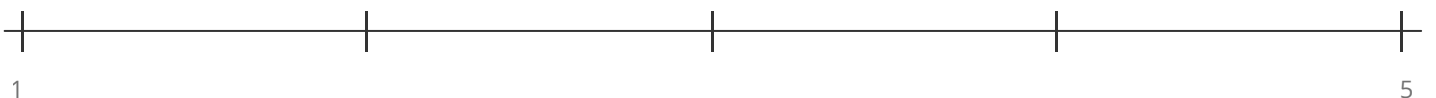
**The appliance often burnt the food**



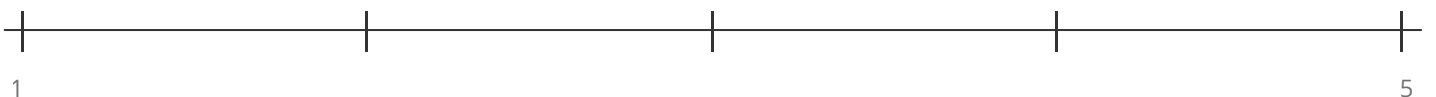
**The pots came with the appliance fit on the appliance well**



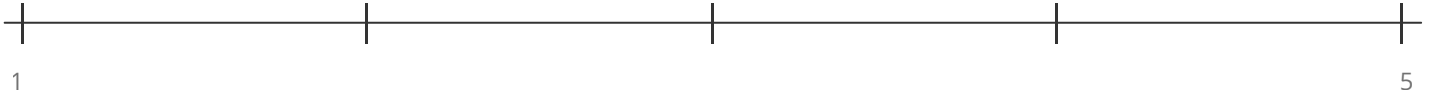
**The pots came with the appliance are big enough for my cooking needs**



**The pots came with the appliance were stable on the appliance**

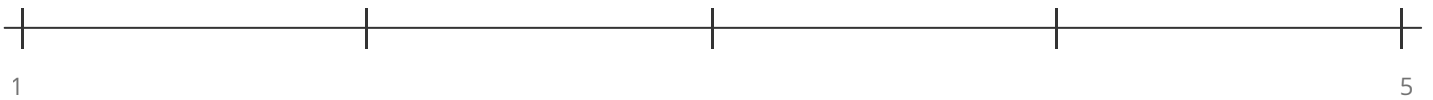


**The appliance made pots dirty**



**Food cooked using the appliance tasted better than usual**

*1 least tasteful - 5 very tasteful*

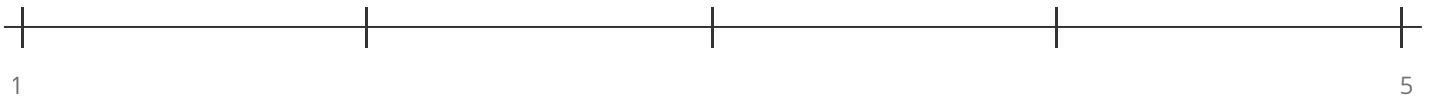


**List down all food that tasted better than usual when cooked with the appliance**

*Put N/A if not applicable*

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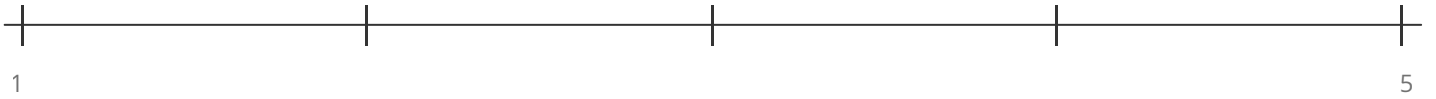
**The appliance itself was easy to clean**



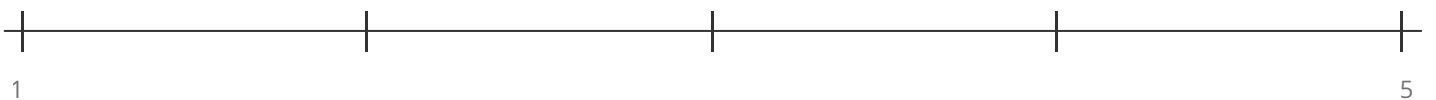
**The appliance looked good in my kitchen**



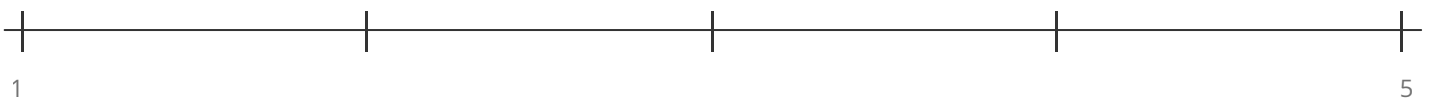
**There is enough space for the appliance in my kitchen**



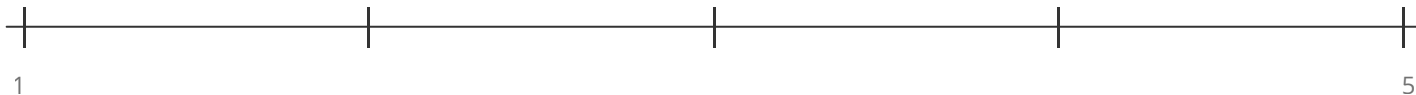
**Operating the appliance was easy**



**The appliance was safe to use**



**I prefer to boil water with this appliance**



**Is this appliance enough for your cooking capacity or you need to use it in combination of your previous appliances?**

- I can use it with most of my cooking needs
- Not really, I needed to use my previous appliances in order to meet my cooking needs

At this point please make sure you don't reveal the price of the appliance to your respondent yet.

**Would you be willing to purchase this appliance if we sell it?**

- Yes
- No

May I ask why?

**Would you recommend it for others to purchase this appliance?**

- Yes
- No

**How much do you think this appliance cost?**

Now tell them about the price and ask the next question. (EPC120\$, Electric Wok80\$, Single Cookstove70\$, Double Cookstove200\$)

**Now that you know the price, Would you be willing to purchase this appliance if we sell it?**

- Yes
- No

May I ask why?

## **Experience in cooking with Electricity**

**Did you like electric cooking in comparison to your earlier cooking appliance?**

Yes

No

**What do you like most about cooking with charcoal/firewood?**

*If applicable*

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**What are the best things about not cooking with charcoal/firewood?**

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**What do you like most about cooking with LPG?**

*If applicable*

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**What are the best things about not cooking with LPG?**

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**What did you like about cooking with electricity?**

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**What did you dislike about cooking with electricity?**

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**Do you think cooking with electricity is affordable? If no why?**

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**Do you think cooking with electricity is safer than other fuel? Why? Why not?**

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**Did you have more free time to do other activities once you started cooking with electricity? What are they?**

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**Did you notice any changes in your cooking practices when you switched to cooking with electricity? What are they?**

*Inform your participant, 'If you remember any changes as we go along, please let me know so that I can note them down'*

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We have tried our best to learn as much as we can about how you cook, but we understand that the tools we are using are limited. Please help us to understand what we may have missed.

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## **Dig Deeper**

**Would you ever cook using only electricity and no other fuels? Is this something you want? Please explain why?**

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**Are there any meals that were cooked or water that was heated in your household since the beginning of the study that were not recorded on the forms you have given to us? If so, why?**

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Is there anything else that you think is important about the way you cook that we have not yet captured?

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Have you learned any new tips/techniques to help you cook with these appliances? If so, how did you learn them?

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How has the COVID-19 situation affected your cooking? Please explain.

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Did the responsibilities for preparing food change at all when the new appliance was introduced? For example, did other family members show interest in taking over cooking duties?

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Have you had any concerns or alarming incidents in cooking with the appliance? If so, which appliance and what was the experience?

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Did you have any power outages? If yes, how many times? How long did they last?

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Did the outages affect cooking with the electrical appliance? If yes, how did you cook?

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Have you had any issues with the electric cooking appliance? Has it failed at any point?

- Yes
- No

If yes, what was the problem?

- Wiring
- Human error
- Electrical
- Poor quality/durability
- Wear and tear

Has this experience affected your mindset with regards to buying future electric cooking appliances? If so, how?

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## Understand the experience of cooking rice

### What is an ideal quality of cooked rice?

*Can select more than one*

- Dry
- Moist
- Soft
- Hard
- Aromatic
- Burned
- Has crispy part at the bottom
- Sticky
- Other

**Specify**

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### After what you describe above, what is the best way to cook the rice to get this qualities?

- Cook with firewood
- Cook with charcoal
- Cook with Gas (LPG)
- Cook with electric rice cooker
- Cook with induction cookstove
- Other

**Specify**

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### What do you think about the belief of 'cooking rice with firewood or charcoal taste better than other fuel'?

- I don't agree, it's a myth.
- I agreed
- Somewhat agreed
- I have never heard about it

## Study Feedback

### What do you think about the duration of the study?

*7 weeks*

- It is good duration
- It is a bit too long for me
- Other

**Specify**

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**From your experience participating with us for the past 7 weeks, what would be an ideal frequency of the interview?**

- Daily
- One in two day
- Other

**Specify**

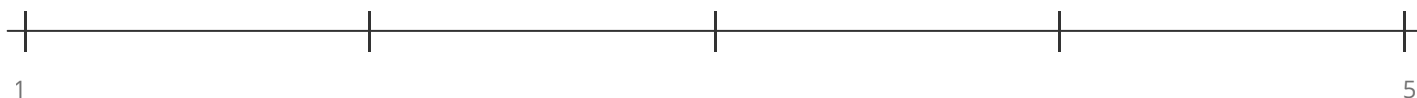
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**When is the best time to conduct the interview with you?**

- Morning
- Lunch time
- Afternoon
- After 5PM (Evening)
- After 8PM (Night)

**Was the notepad useful for you in order to help you to remember the information?**

*1 Not at all - 5 Very Helpful*



**What should we do to improve the way we conduct the interview?**

*Questionnaires, communications, schedule, materials, etc*

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**We are done with our study and are leaving the appliances with you. Will you continue using it? If so, what will you continue to use them for?**

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Wrap up the interview by showing gratitude once again. Then inform participants about the final incentive as well as the smart meter to use with it for the next 4 months. Arrange the logistic for collecting scales, notepad.

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