Request for Quotation (RFQ) for the service provision of a Review study on the strength of the gains in electrical infrastructure – Africa and Asia

Issue Date: 26/07/2022

Return Date: 23/08/2022
1. PREAMBLE

INTRODUCTION

Quotations are invited for the provision of a study on the longer-term price of LPG.

The University’s detailed requirements are defined in the Specification.

BACKGROUND

The University

Loughborough is one of the country’s leading universities, with an international reputation for research that matters, excellence in teaching, strong links with industry, and unrivalled achievement in sport and its underpinning academic disciplines.

It was named a Five Star Plus institution in the International QS Stars Scheme 2020 – one of only 13 worldwide and has been named the best university in the world for sports-related subjects in the QS World University Rankings for five years running (2017-2021).

Loughborough is in the top 10 of every national league table and is the top performing institution in the East Midlands. This includes being ranked 7th in the Complete University Guide 2022 and 10th in the Guardian University Guide 2022. The University also ranked 10th in the Times and Sunday Times Good University Guide 2022 and was named University of the Year for Sport, the third time it has been awarded the prestigious title. It was ranked in the top 10 in England for research intensity in the Research Excellence Framework and, in recognition of its contribution to the sector, has been awarded seven Queen’s Anniversary Prizes.

The University was named best university in the UK in the University Compare Top 100 universities 2022, as well as best accommodation in the UK and 1st for course quality. In addition to this the University was also ranked 2nd* in England (3rd in UK) for overall satisfaction in the National Student Survey 2021.

The University’s main campus in the East Midlands is a 440-acre site, that offers facilities for every aspect of student life combined with plenty of open spaces, gardens and sport facilities. The site has held the Green Flag Award since 2018, making it one of the nation’s best green spaces.

The University has an additional campus in London, based on the Queen Elizabeth Olympic Park, which offers postgraduate and executive-level education, as well as research and enterprise opportunities.
Modern Energy Cooking Services Programme (MECS)

1.8 billion people have access to electricity but still cook with biomass. Load shedding, weak grids, affordability of electricity, accessibility of liquid petroleum gas (LPG), tradition, perceptions, and a lack of suitable cooking appliances all act as barriers to scaling up the use of electricity or gas for cooking – clean cooking.

We already know that increasing access through renewable energy generation is becoming more affordable and opening new windows of opportunity; new business models and smart monitoring are improving the reliability of LPG distribution; appliances can be made more energy efficient but still cook favourite foods so they taste right; and cooking with electricity can reach an affordable price point whilst still maintaining reliability and sustainability in a few years.

We want to capitalise on this and new knowledge emerging from the MECS programme to break out of business-as-usual approaches and rapidly accelerate the transition from biomass to clean cooking on a global scale.

MECS is funded by UK Aid through the Foreign Commonwealth and Development Office. It is a partnership between researchers, innovators, policy makers, and ESMAP drawing on their expertise and relevant work from around the world to co-construct new knowledge with practitioners and the private sector. It is led by Loughborough University, UK.

The Requirement

MECS has been building evidence as to the affordability, useability, and technological readiness of highly energy efficient electric cooking appliances for the global transition to clean (in environmental and health terms) cooking. As part of this we have noted the opportunities that there may be to draw upon existing expenditure on the enhancement of electricity access and the improvement of electricity production and distribution systems to finance the spread of electric cooking.

As the conclusion to our recent clean cooking financial landscape argued, we need to “promote efforts to link clean cooking with wider energy programmes of large MDBs and other DFIs and connect these efforts with the development of integrated energy plans of national governments” and “leverage the largescale investment in electrification to promote clean cooking and undertake more research on financing options associated with this approach.”

As part of this effort, we are seeking a consultant/s to conduct a wide-ranging review of the current dynamics and future direction of the financing of electricity production and distribution and its implications for the viability of significant acceleration in the utilization of electricity for cooking across Africa and Asia over the coming 10 years.

The geographic scope of the consultancy should focus on low- and middle-income countries, but we note that India and Indonesia both have significant development over
the last 10 years and now have future plans for ecooking – they should therefore be included. Lessons learned from South America and the MENA region can be cited in the discussion.

**PROCUREMENT TIMETABLE**

This procurement process is intended to follow the timeline below:

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Request for Quotation Issued</td>
<td>26/07/2022</td>
</tr>
<tr>
<td>2.</td>
<td>Deadline for Quotation Responses</td>
<td>23/08/2022</td>
</tr>
<tr>
<td>3.</td>
<td>Quotation Evaluation</td>
<td>29/08/2022</td>
</tr>
<tr>
<td>4.</td>
<td>Due diligence conducted on first place tenderer</td>
<td>Completed by 09/09/2022</td>
</tr>
<tr>
<td>5.</td>
<td>Contract Awarded</td>
<td>12/09/2022</td>
</tr>
<tr>
<td>6.</td>
<td>Assignment starts no later than</td>
<td>01/10/2022</td>
</tr>
<tr>
<td>7.</td>
<td>Assignment ends no later than</td>
<td>31/01/2023</td>
</tr>
</tbody>
</table>

**SUBMISSION OF QUOTATION**

Quotations, should be received no later than **23:59 BST on Tuesday 23rd August 2022** and should be submitted MECS (mecs@lboro.ac.uk) with the subject ‘**Financing electricity production**’.

**EVALUATION OF QUOTATIONS**

As part of the evaluation process, the University will check your organisation’s financial stability.

The University will accept the quotation which is the best value for money i.e. a balance between cost and quality. Shortlisted organisations may be invited to an interview (online) to finalise selection.

Based on the information provided by Tenderers, each submission will be evaluated based on the following combination of price and quality:

<table>
<thead>
<tr>
<th>Quality:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Appreciation and understanding of the task.</td>
<td>5%</td>
</tr>
<tr>
<td>Quality of proposal and methodology</td>
<td>50%</td>
</tr>
<tr>
<td>Skills, expertise and experience of consultant/organisation team members including evidence of similar work completed</td>
<td>10%</td>
</tr>
<tr>
<td>Proposed management of the activities including Gantt chart</td>
<td>5%</td>
</tr>
<tr>
<td>Price and costs</td>
<td>30%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

Submissions should be a maximum of 12 pages with up to 3 additional CVs (no more than 2 pages each).
2. SPECIFICATION

Background to the work

Over the past few years MECS has been building evidence as to the affordability, useability and technological readiness of highly energy efficient electric cooking appliances for the global transition to clean (in environmental and health terms) cooking. As part of this we have noted the opportunities that there may be to draw upon existing expenditure on the enhancement of electricity access and the improvement of electricity production and distribution systems to finance the spread of electric cooking. As the conclusion to our recent clean cooking financial landscape argued, we need to “promote efforts to link clean cooking with wider energy programmes of large MDBs and other DFIs and connect these efforts with the development of integrated energy plans of national governments” and “leverage the largescale investment in electrification to promote clean cooking and undertake more research on financing options associated with this approach.”

We note that many electrical grids are currently not operating on full cost recovery although the situation has improved during the last decade. What are the opportunities for reaching full cost recovery and will this be likely achieved by increasing tariffs or by increasing efficiency of generation, transmission, demand management or consumer use?

We note that many countries have ‘off-grid’ strategies to make the final push to give access to modern energy in rural areas. What indications are there that each country is focusing on these off-grid strategies? Some of these strategies seek only to reach Tier 1 use of modern energy – is there discussion on how to increase the tier ratings of off-grid solutions and are there indications that they are consistent with future plans for the national grid?

We note that some grids are said to be unreliable and have high SAIDI and SAIFI scores compared to European countries. What is the future trend of ‘reliability’? Can deductions be made from the data of the last 10 years that point to whether increased reliance on renewable energy or investment in reduction of transmission losses are making a difference, or is population growth and the pressure to keep expanding the grid overtaking the potentially improved technical gains?

How might the shift in the use of electricity affect these systems in the coming 10 and 30 years. We note two significant changes in electricity use. Electric vehicles are emerging as significant even in LMICS. Bangladesh is said to have over 200 million electric two/three-wheelers on the road as of December 2020 mainly taxis, and the peak demand on the grid is now 3am as drivers recharge their vehicles. We also note the term ‘prosumer’ and the increasing use of renewables gives rise to the idea that decentralised generation may network together to form new configurations of electrical generation and use. Will smart grids be a reality in Sub Saharan Africa and Developing Asia? We would invite informed speculation this impending change.
Scope of Work

The successful tenderer should ensure that their analysis incorporates an exploration of all the following points:

(i) The current dynamics of installed capacity (grid and off-grid), policies/commitments, projected demand, reliability, and future expansion plans across Africa, Asia, Indonesia, and India.

(ii) The current structure of electricity infrastructure provision including the state of reform initiatives, the levels of de-bundling achieved, patterns of ownership and investment in both distribution and production (including a discussion of how now investments are funded and under what terms).

(iii) The relative levels of profitability amongst utilities and the levels of cost recovery achieved (including a discussion of subsidization, lifeline tariffs etc, and how they are financed).

(iv) The opportunities for reaching full cost recovery and will this be likely achieved by increasing tariffs or by increasing efficiency of generation, transmission, demand management or consumer use?

(v) Can deductions be made from the data of the last 10 years that point to whether increased reliance on renewable energy or investment in reduction of transmission losses are making a difference, or is population growth and the pressure to keep expanding the grid overtaking the potentially improved technical gains?

(vi) Will smart grids be a reality in Sub Saharan Africa and Developing Asia and over what timeframe?

(vii) The status of electricity generation portfolios within NDC commitments, plans for decarbonisation, and sources of climate finance to support such initiatives.

(viii) The implications of all of the above for strategies that promote electric cooking to electricity sector stakeholders due to its implications for (a) enhancing demand per customer, (b) addressing the carbon implications of cooking

Deliverables

At 8 weeks - a presentation should be made on findings to date

At 16 weeks - a final report addressing:
- all the points above
- disaggregation of analysis by country,
  - including updated tables of existing state of cost recovery,
  - indication of policy strategy (increase tariff, increased efficiencies, or another strategy),
  - activities in demand management or consumer consumption.

Budget and Timescales
The total budget is a maximum of £20,000 (ex VAT, where applicable). The research is expected to commence no later than 1st October 2022. All deliverables must be completed and delivered no later than 31st January 2023. These dates are non-negotiable.

The consultant should demonstrate in their response to these ToRs how the work can be completed within the time available.

Payment is contingent on successful completion of all deliverables.

<table>
<thead>
<tr>
<th>Deliverable</th>
<th>Payment value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contract signing</td>
<td>20%</td>
</tr>
<tr>
<td>At 8 weeks – presentation on findings to date</td>
<td>20%</td>
</tr>
<tr>
<td>At 16 weeks - a final report inclusive</td>
<td>60%</td>
</tr>
</tbody>
</table>

**Contract Management**

All meetings and appointments to discuss the overall progress of the project against the contract will be agreed and arranged in advance and at mutually convenient times. Any significant changes to the approved research plan and timelines have to be discussed and approved in advance.

Loughborough University reserves the right to request the consultant/organisation to make revisions to the deliverables if they do not meet the required quality. The consultant/organisation will be required to make these revisions at no additional costs to Loughborough University.

**Ethical considerations**

All research must be in line with the Code of Practice for research, Promoting good practice and preventing misconduct (UK Research Integrity Office, 2009).

The UK Research Integrity Office (UKRIO) is an independent charity, offering support to the public, researchers and organisations to further good practice in academic, scientific and medical research. Its confidential advice service is available to free of charge to individuals (members of the public, research participants, patients, researchers and students) and subscribing organisations. Their advice service can be accessed here.

At a minimum, participants must not be subjected to physical, social, legal or psychological harm. Due consideration and ethical steps must be taken into safeguarding all participants, especially the vulnerable. A detailed Participation Information Sheet explaining the full scope of the study, what confidentiality entails, and that no participants will be forced into participating, must be provided at recruitment. Participants are to be made aware that participation is fully voluntary and there are no repercussions if they choose to no longer participate in the study at any
point in time. Participants should, ideally, sign a consent form which includes consent for the use of photographs and videos.

Confidentiality must be maintained at all times. With regards to confidentiality and privacy of participation, participants must be informed that their anonymity will be maintained in any outputs and that all identifiable markers will be removed from any data sets that are published. Additionally, due consideration must be made to ensure that participants are safeguarded during the research process in line with the local government issued guidelines around COVID-19.

The consultant will be responsible for securing any research or ethical permissions needed from local authorities in each of the field work locations. There may be additional ethical, or research clearance needed for this kind of user centric design research in the chosen country.

4. DUE DILIGENCE PROCESS

The first-place tenderer will be required to submit a Due Diligence Questionnaire that will check the organisation’s financial stability along with its processes and policies to ensure they are in-line with our funders’ requirements.

Once notified the questionnaire must be completed within 10 business days. This process will be fully transparent, and the achieved will be returned along with a copy of the assessment. If the due diligence process is completed satisfactorily, the contract will be awarded.

The Due Diligence Questionnaire is included here. This is for information only, do not complete it unless requested to.
Due Diligence & Safeguarding Questionnaire

Please note the following points before completing the questionnaire;

- Please complete this questionnaire honestly. Answering ‘no’ to a question does not automatically disqualify your organization from working with the programme. In each section you are invited to explain the answer you give. This explanation is important and will be given careful consideration during the assessment process.

- Providing false information on this questionnaire can result in the termination of any contract issued.

- There are 3 main sections to complete; background information, due diligence and Safeguarding. All sections and sub-sections must be completed. If a question is not applicable to your organisation mark it N/A.

- All details provided in the questionnaire will be kept securely and managed in line with Loughborough University’s Data Protection Policy. Details of the policy can be found at https://www.lboro.ac.uk/admin/ar/policy/dpact/ludpp/

- Please complete the checklist and sign the declaration at the end of the form. Forms returned without a signature will not be processed.

- Please include any supporting documents requested, making clear in the file name the name of the organisation/respondent and the question number it refers to.

- Please label your attached documents as follows: Organisation Name - Type of document – Question in DD form this relates to [e.g. LU -Audited accounts-Q3.4]
## Section A: Background information

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Full name of organisation</td>
<td></td>
</tr>
<tr>
<td>2. Address of Registered Office (including postcode or zip code)</td>
<td></td>
</tr>
<tr>
<td>3. Is the organisation a legally registered entity?</td>
<td>□ Yes: Please provide a copy of the registration document</td>
</tr>
<tr>
<td></td>
<td>□ No: please explain why the organisation is not legally registered</td>
</tr>
<tr>
<td>4. Company Registration Number</td>
<td></td>
</tr>
<tr>
<td>5. Description of organisation (e.g. what the organisation does)</td>
<td></td>
</tr>
<tr>
<td>6. Head of organisation (name and title)</td>
<td></td>
</tr>
<tr>
<td>7. Name and contact details of main contact person for this Award</td>
<td></td>
</tr>
<tr>
<td>8. Name and contact details of the person responsible for receiving legal notices</td>
<td></td>
</tr>
<tr>
<td>9. If the organisation is a subsidiary of another body, will your parent company guarantee the awardee’s contract performance as its subsidiary?</td>
<td>□ Yes: Please provide details of the parent firm including company registration number.</td>
</tr>
<tr>
<td></td>
<td>□ No</td>
</tr>
<tr>
<td></td>
<td>□ N/A</td>
</tr>
<tr>
<td>10. Length of time in operation</td>
<td></td>
</tr>
<tr>
<td>11. Status of organisation</td>
<td>□ A Public Limited company</td>
</tr>
<tr>
<td></td>
<td>□ A Limited Company</td>
</tr>
<tr>
<td></td>
<td>□ A Company Limited by Guarantee</td>
</tr>
<tr>
<td></td>
<td>□ A Partnership</td>
</tr>
<tr>
<td></td>
<td>□ A Sole Trader</td>
</tr>
<tr>
<td></td>
<td>□ A Charity</td>
</tr>
<tr>
<td></td>
<td>□ A Franchise</td>
</tr>
<tr>
<td></td>
<td>□ A Small/Medium Sized Enterprise or SME</td>
</tr>
<tr>
<td></td>
<td>□ Other (e.g.: a Special Purpose Vehicle, Joint Venture Company etc.) Please specify .........................</td>
</tr>
<tr>
<td>12. To the best of your knowledge, does any director or senior officer of the organisation have any personal or financial connection with any member of Loughborough University staff?</td>
<td>□ Yes: please provide details of the individuals concerned and the nature of their relationship.</td>
</tr>
<tr>
<td></td>
<td>□ No</td>
</tr>
<tr>
<td>Question</td>
<td>Response</td>
</tr>
<tr>
<td>----------</td>
<td>----------</td>
</tr>
<tr>
<td>13. Does the organisation have a designated bank account that will accept euros, pound sterling and/or US dollars?</td>
<td>☐ Euro ☐ US dollar ☐ Pound sterling</td>
</tr>
</tbody>
</table>

### Section B: Due Diligence

#### 1: Governance structure

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1 Please outline the organisation’s strategy, mission or vision statement</td>
<td></td>
</tr>
<tr>
<td>1.2 Please explain how the organisation ensures environmental sustainability and good waste management in the organisation</td>
<td></td>
</tr>
</tbody>
</table>

(Stating that this does not apply to the organisation is not acceptable)

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.3 Please explain any processes in place to manage health and safety for the organisation’s staff and the people the organisation works with</td>
<td></td>
</tr>
</tbody>
</table>

(Stating that this does not apply to the organisation is not acceptable)

### Section 2: Economic and financial standing

Where possible, the University will carry out an independent financial check on all partners using an appropriate software package.

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1 Is the organisation ready and willing to carry out the activities planned under this contract/agreement?</td>
<td>☐ Yes ☐ No: please explain why the organisation is not ready to carry out the activities planned.</td>
</tr>
<tr>
<td>2.2a Are the accounts audited at least once per year?</td>
<td>☐ Yes ☐ No: please explain why the accounts are not audited at least once per year.</td>
</tr>
</tbody>
</table>

2.2b Please send a copy of at least one of the evidence’s listed in order to demonstrate that the organisation has the financial strength required to carry out this contract.

Please indicate which document/s are included in the due diligence submission:

- ☐ Audited accounts for the most recent two years
- ☐ Statement of turnover, profit & loss account and cash flow for the most recent year of trading
- ☐ Statement of cash flow forecast for the current year and a bank letter outlining the current cash and credit position
- ☐ Alternative means of demonstrating financial status if trading for less than a year
<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.3 Please explain the organisation's accounting system, particularly how it allows for proper recording of financial transactions e.g. general ledger accounts, cash book/s, fixed assets register, accruals, pre-payments etc</td>
<td></td>
</tr>
<tr>
<td>2.4 Are supporting documents (e.g. invoices, receipts) obtained for all costs?</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>No: please explain why supporting documents are not obtained.</td>
</tr>
<tr>
<td>2.5 Please explain the organisation's financial control systems and processes (e.g. how is fraud prevented, theft of funds etc). Include details of any manuals the organisation has, and staff training done.</td>
<td>No insurances held: please explain why no insurances are held.</td>
</tr>
<tr>
<td>2.6 The organisation is required to hold insurances. Please confirm which insurance the organisation already holds or will purchase prior to the contract being issued. We understand that in different countries the name of the insurance may differ from that in the UK. Please read the description for each type of insurance and choose the one most similar to the one/s available.</td>
<td>Insurances for organisations with one employee or more:</td>
</tr>
<tr>
<td></td>
<td>Essential: Employer’s Liability Insurance</td>
</tr>
<tr>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Please provide a copy of the insurance certificates</td>
</tr>
<tr>
<td></td>
<td>This covers the Employer against claims from Employees arising from injuries caused by work-related activities for which the employer is legally responsible sustained during the period of indemnity. The obligation to ensure safety of employees applies wherever they are working (world-wide)</td>
</tr>
<tr>
<td></td>
<td>Preferred: Public Liability Insurance</td>
</tr>
<tr>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Please provide a copy of the insurance certificates</td>
</tr>
<tr>
<td></td>
<td>This covers the Employer against claims from third parties (e.g. claims from volunteers, visitors or the general public etc) arising from accidental bodily injury to them or accidental damage to their property for which the Employer is legally responsible, arising out of the business of the Employer. The cover will apply on a worldwide basis wherever the Employer’s activities are being undertaken.</td>
</tr>
<tr>
<td></td>
<td>Preferred: Professional Indemnity Insurance:</td>
</tr>
<tr>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Please provide a copy of the insurance certificates</td>
</tr>
</tbody>
</table>
This covers the Employer against claims made against the Employer during the period of insurance arising out of the conduct of the activities of the Employer caused by any:

1. negligent act error or omission (for property damage, injury/death claims the cover is limited to those claims arising out of the provision of a professional service such as advice or design
2. breach of warranty of authority or breach of trust
3. infringement of copyright or patent right or trademark design rights or other intellectual property rights
4. breach of confidential information
5. breach of confidence
6. dishonest or fraudulent act or omission on the part of the Employer
7. libel and slander
8. loss or damage to documents

For the following three questions, please answer if your role was as a supplier, an awardee or as an organisation in the supply chain.

2.7. Has the organisation been involved in a contract that has been terminated or payment has been withheld because performance was not satisfactory in the last three years?

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes – as an awardee: Please explain what happened</td>
<td></td>
</tr>
<tr>
<td>Yes – as a supplier: Please explain what happened</td>
<td></td>
</tr>
<tr>
<td>Yes – as an organisation in the supply chain: Please explain what happened</td>
<td></td>
</tr>
</tbody>
</table>

2.8. Has the organisation withdrawn from a contract prematurely during the last three years?

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes – as an awardee: Please explain what happened</td>
<td></td>
</tr>
<tr>
<td>Yes – as a supplier: Please explain what happened</td>
<td></td>
</tr>
<tr>
<td>Yes – as an organisation in the supply chain: Please explain what happened</td>
<td></td>
</tr>
</tbody>
</table>

2.9. Has the organisation had to pay financial penalties or had payment deducted due to a failure to perform in accordance with contractual obligations in the last three years?

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes – as an awardee: Please explain what happened</td>
<td></td>
</tr>
<tr>
<td>Yes – as a supplier: Please explain what happened</td>
<td></td>
</tr>
<tr>
<td>Yes – as an organisation in the supply chain: Please explain what happened</td>
<td></td>
</tr>
</tbody>
</table>

Section 3: Professional and technical capacity

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.1 Please provide details of at least one (preferably two) current or completed contracts that are similar in nature to the work the organisation will be doing under the MECS programme</td>
<td></td>
</tr>
<tr>
<td>Loughborough University, as the lead of MECS may speak to the client listed to confirm the accuracy of the information provided. The University reserves the right to contact any or all these organisations for a reference.</td>
<td></td>
</tr>
<tr>
<td>If you cannot provide these details, please explain why</td>
<td></td>
</tr>
<tr>
<td>Contract 1</td>
<td></td>
</tr>
<tr>
<td>Customer organisation:</td>
<td></td>
</tr>
<tr>
<td>Contact name, tel. no., &amp; e-mail:</td>
<td></td>
</tr>
<tr>
<td>Contract start date:</td>
<td></td>
</tr>
<tr>
<td>Contract completion date:</td>
<td></td>
</tr>
<tr>
<td>Contract value:</td>
<td></td>
</tr>
<tr>
<td>Brief description of contract (max 150 words):</td>
<td></td>
</tr>
</tbody>
</table>

| Contract 2 |
| Customer organisation: |
| Contact name, tel. no., & e-mail: |
| Contract start date: |
| Contract completion date: |
| Contract value: |
3.2 Please provide the names of up to 3 people who will be responsible for managing the delivery of services under this award.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Name and Title</th>
<th>Position in organisation</th>
<th>Length of service with the organisation</th>
<th>Highest educational and/or professional qualification obtained:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Person 2</th>
<th>Name and Title</th>
<th>Position in organisation</th>
<th>Length of service with the organisation</th>
<th>Highest educational and/or professional qualification obtained:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Person 3</th>
<th>Name and Title</th>
<th>Position in organisation</th>
<th>Length of service with the organisation</th>
<th>Highest educational and/or professional qualification obtained:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

3.3 Please explain what quality assurance, processes the organisation has in place to ensure the work under this contract/award will be delivered to a high standard.

Section 4: Equality

4.1 Does the organisation, as an employer, comply with all statutory obligations to staff and applicants for employment under national equality legislation?

<table>
<thead>
<tr>
<th>Response</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
</table>

The following sections are split into two – please choose the most appropriate section for the organisation

Section 4A – for organisations with a written equality policy or equivalent

Section 4B – for organisations without a written equality policy or equivalent

4A - for organisations with a written equality policy or equivalent

<table>
<thead>
<tr>
<th>Policy/equivalent document attached</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title of document: ....................</td>
</tr>
</tbody>
</table>

4.2 Does the policy or equivalent document address the following?

If yes, note the page number where this item is included in the policy/ equivalent document. If not please explain why the item is not included.
<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Recruitment, selection, training, promotion, discipline and dismissal</td>
<td>□ Yes: On page number .......... □ No: please explain why</td>
</tr>
<tr>
<td>(b) Discrimination, harassment, and victimisation (and it is made clear that these are disciplinary offences within the organisation)</td>
<td>□ Yes: On page number .......... □ No: please explain why</td>
</tr>
<tr>
<td>(c) Modern slavery (defined as slavery, servitude, forced or compulsory labour and human trafficking)</td>
<td>□ Yes: On page number .......... □ No: please explain why</td>
</tr>
<tr>
<td>(d) Identification of the senior position with responsibility for the policy and its effective implementation</td>
<td>□ Yes: On page number .......... □ No: please explain why</td>
</tr>
<tr>
<td>(e) How the document is communicated to staff</td>
<td>□ Yes: On page number .......... □ No: please explain why</td>
</tr>
<tr>
<td>(f) It covers both employees and service users</td>
<td>□ Yes: On page number .......... □ No: please explain why</td>
</tr>
</tbody>
</table>

4.3 How is the policy/equivalent document implemented in your organisation’s recruitment practices? (e.g. do staff responsible for recruitment receive additional, focused or special training? - please specify content of any training provided and mode of training e.g. face to face, online etc).

4.4 Does the organisation work with volunteers or temporary/casual staff in any capacity (e.g. survey enumerators).

□ Yes: Please describe the equality training the organisation provides for these staff to protect themselves and the people they interact with.
□ No volunteers/casual staff

4B - for organisations without a written equality policy or equivalent

4.2 Please explain how the organisation ensures equality within hiring and staff management practices. All points (a-e) must be addressed.

(a) Recruitment, selection, training, promotion, discipline and dismissal

(b) Discrimination, harassment, and victimisation (and it is made clear that these are disciplinary offences within the organisation)

(c) Modern slavery (defined as slavery, servitude, forced or compulsory labour and human trafficking)

(d) Do these statements on equality (a-c) cover both employees and services users?

□ Yes: both
### 4.3 How are staff made aware of the organisation’s position on equality (Please specify content of any training provided and mode of training e.g. face to face, online etc).

Only staff: Please explain why they do not cover service users/partners/people the organisation interacts with

(e) The senior staff member responsible for overseeing equality is (provide name/position)……….

### 4.4 Does the organisation work with volunteers or temporary/casual staff in any capacity (e.g. survey enumerators).

- Yes: Please describe the equality training the organisation provides for these staff to protect themselves and the people they interact with.
- No volunteers/casual staff

### Section 5: Procurement and asset management

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
</table>
| 5.1 Does the organisation have guidelines/a policy/a set of instructions for procurement that are available to all staff? | ☐ Yes, document attached  
Title of document: ………………………  
☐ No: Please explain how the organisation ensures procurement is completed transparently and rigorously. |
| 5.2 Does the organisation solicit competitive bids for major procurements? (In the UK a major procurement is £50,000 or above) | ☐ Yes  
☐ No: please explain why |
| 5.3 Does the organisation have threshold amounts for obtaining multiple bids or quotes? (e.g. single source for a contract value under £10,000; 3 quotes for a contract value under £25,000 etc.) | ☐ Yes  
☐ No: please explain why |
| 5.4 Is an assets register maintained? (An asset register records all the assets your organisation has, this could be IT equipment, software, machinery, prototypes etc etc) | ☐ Yes: Updated every ........... weeks/months/years (delete as appropriate)  
Last physical inventory of assets was (date)…………………………       
☐ No asset register: Please explain why |
| 5.5 Please explain how the organisation will protect project assets (e.g. any assets bought through the award/contract). | ☐ Yes: Updated every ........... weeks/months/years (delete as appropriate)  
Last physical inventory of assets was (date)…………………………       
☐ No asset register: Please explain why |
### Section 6: Compliance with relevant legislation, regulation, rules, policies and procedures

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
</table>
| 6.1 Does the organisation confirm compliance with all national legislation, regulations, rules, policies and procedures affecting the organisation and its activities? | ☐ Yes  
☐ No: please explain why it does not confirm compliance with all national legislation, regulations, rules, policies and procedures affecting the organisation and its activities. |
| 6.2 Please explain how the organisation ensures compliance and remains updated with all national legislation, regulations, rules, policies and procedures (e.g. who is responsible for ensuring compliance, retention of legal counsel etc) | ☐ Yes  
☑ Document attached  
(a) Anti-corruption is referred to on page number ....  
(b) Enforcement of the anti-corruption policy is referred to on page number ....  
(c) Anti-bribery is referred to on page number ....  
(d) Enforcement of the anti-bribery policy is referred to on page number ....  
☐ No: please explain why there is no document on anti-corruption and bribery. |
| 6.3 Does the organisation have a policy/statement or equivalent document on anti-corruption and anti-bribery?  
It should address the following;  
a) Anti-corruption  
b) Enforcement of the anti-corruption policy  
c) Anti-bribery  
d) Enforcement of the anti-bribery policy | ☐ Yes  
Title of document………………………………  
☑ Document attached  
(a) Anti-corruption is referred to on page number ....  
(b) Enforcement of the anti-corruption policy is referred to on page number ....  
(c) Anti-bribery is referred to on page number ....  
(d) Enforcement of the anti-bribery policy is referred to on page number ....  
☐ No: please explain why there is no document on anti-corruption and bribery. |
| 6.4 Do staff receive training on the anti-bribery and anti-corruption measures in place?  
(Please specify content of any training provided and mode of training e.g. face to face, online etc). | ☐ Yes: type of training ………………………………  
☐ No: please explain why there is no training |
| 6.5 Is the organisation linked to any political activity? | ☐ Yes: please explain the nature of this activity  
☐ No |

### Section 7: Data management

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
</table>
| 7.1 Does the organisation have a policy/statement/guidelines on good data management? | ☐ Yes, document attached  
Title of document………………………………  
☐ No: please explain why |
| 7.2 Do staff receive training on good data management?  
(Please specify content of any | ☐ Yes: type of training ………………………………  
☐ No: please explain why |
training provided and mode of training e.g. face to face, online etc).

7.3 Please explain the systems and processes used to keep data held by the organisation secure, especially if the data is confidential and/or sensitive.

7.4 Does the organisation provide, transfer or sell data to third parties for any reason?

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐</td>
<td>☒</td>
</tr>
</tbody>
</table>

☐ Yes: please provide further explanation

Section C: Safeguarding

Principles of Safeguarding

The safeguarding principles that underpin our due diligence process are as follows;

- Do no harm
- Organisations have a safeguarding duty of care to any people we work with, staff and volunteers, including where downstream partners are part of delivery. This includes people who are not directly involved in the programme but who may be vulnerable to abuse as a result of the activities of the programme.
- All people shall be treated equally, irrespective of race, gender, religion/or not, sexual orientation or disability
- Everyone has the responsibility for safeguarding
- Act with integrity, be transparent and accountable
- All activity is done in the best interests of any person involved
- A child is defined as someone under the age of 18 regardless of the age or majority/consent in country.

Section 1: Safeguarding processes and procedures

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>The following sections are split into two – please choose the most appropriate section for the organisation Section 1A – for organisations with a written safeguarding policy or equivalent (e.g. if safeguarding is covered in a staff handbook, manual, guidelines, code of conduct etc). Section 1B – for organisations without a written safeguarding policy or equivalent</td>
<td></td>
</tr>
</tbody>
</table>

1A - for organisations with a written safeguarding policy or equivalent (e.g. if safeguarding is covered in a staff handbook, manual, guidelines, code of conduct etc).

☐ Policy/equivalent document attached

Title of document: ………………………..

Who is the designated safeguarding officer or focal point for safeguarding issues?

Name: 
Position: 
Email: 

1.1 Does the policy or equivalent document address the following;

☐ Yes: On page number ……..  ☐ No: please explain why

Zero-tolerance

☐ Yes: On page number ……..  ☐ No: please explain why
<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bullying and harassment</td>
<td>□ Yes: On page number ..........  □ No: please explain why</td>
</tr>
<tr>
<td>Sexual exploitation</td>
<td>□ Yes: On page number ..........  □ No: please explain why</td>
</tr>
<tr>
<td>Sexual abuse</td>
<td>□ Yes: On page number ..........  □ No: please explain why</td>
</tr>
<tr>
<td>Record keeping on safeguarding issues</td>
<td>□ Yes: On page number ..........  □ No: please explain why</td>
</tr>
<tr>
<td>Disciplinary procedures for safeguarding incidents</td>
<td>□ Yes: On page number ..........  □ No: please explain why</td>
</tr>
<tr>
<td>Referral mechanism</td>
<td>□ Yes: On page number ..........  □ No: please explain why</td>
</tr>
</tbody>
</table>

1.2 How is training for staff, including volunteers and temporary or casual workers, provided on the safeguarding policy or equivalent document. (Please specify content of any training provided and mode of training e.g. face to face, online etc).

1.3 Through the activities under this award/contract, are you going to be working with children or vulnerable adults?

A child is defined as anyone below 18 years of age, regardless of national definitions.

Vulnerable adults include those with disabilities (physical and learning), those in a position of weakness e.g. a female headed household, prisoners, refugees, minorities etc

1.4 If the organisation is going to be working with children and/or vulnerable people in order to deliver this award/contract have all the staff involved been cleared/vetted through a nationally recognised process? (e.g. a police check).

Children (below 18 years of age):

□ Yes: Attach a copy of the safeguarding policy for working with children

□ No

Vulnerable adults:

□ Yes: Attach a copy of the safeguarding policy for working with vulnerable adults

□ No

If the organisation is going to be working with children, vulnerable adults or both as part of this award/contract and no policy is available the organisation is required to submit a separate statement outlining in detail how the children and/or vulnerable adults will be protected from any kind of harm (physical, mental, psychological, sexual, harassment, intimidation etc)
<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐  No staff vetted: Please explain why no staff are vetted</td>
<td></td>
</tr>
<tr>
<td>1.5 If the organisation is going to be working with children and/or vulnerable people in order to deliver this award/contract have all the staff involved received training on working with children/vulnerable adults?</td>
<td>☐  Not applicable</td>
</tr>
<tr>
<td></td>
<td>☐  Yes - All staff trained: please explain the training received</td>
</tr>
<tr>
<td></td>
<td>☐  No – only some staff trained: Please explain why only some staff are trained</td>
</tr>
<tr>
<td></td>
<td>☐  No training given: Please explain why no staff are trained</td>
</tr>
<tr>
<td>1B - for organisations without a written safeguarding policy or equivalent</td>
<td></td>
</tr>
<tr>
<td>1.1 Please explain how the organisation ensures staff and the people it works with are protected from harm through a commitment to the following statements. All points (a-g) must be addressed.</td>
<td>(a) Commitment to safeguarding</td>
</tr>
<tr>
<td></td>
<td>(b) Commitment to a Zero-tolerance approach to any form of bullying, harassment or sexual exploitation</td>
</tr>
<tr>
<td></td>
<td>(c) Commitment to a safe environment free from bullying and harassment</td>
</tr>
<tr>
<td></td>
<td>(d) Commitment to a safe environment free from sexual harassment, exploitation or abuse</td>
</tr>
<tr>
<td></td>
<td>(e) Referral mechanism for staff or those outside the organisation to raise concerns on safeguarding issues</td>
</tr>
<tr>
<td></td>
<td>(f) Record keeping on safeguarding issues</td>
</tr>
<tr>
<td></td>
<td>(g) Disciplinary procedures for safeguarding incidents</td>
</tr>
<tr>
<td>1.2 How does the organisation make staff, including volunteers and temporary or casual workers, aware of the organisation’s position on safeguarding? (training completed - specify content and mode e.g. through a code of conduct etc).</td>
<td></td>
</tr>
<tr>
<td>1.3 Through the activities under this award/contract, are you going to be working with children or vulnerable adults?</td>
<td>Children (below 18 years of age):</td>
</tr>
<tr>
<td>A child is defined as anyone below 18 years of age, regardless of national definitions.</td>
<td>☐ Yes: attach a copy of the safeguarding policy for working with children</td>
</tr>
<tr>
<td>Vulnerable adults include those with disabilities (physical and learning), those in a position of weakness e.g. a female headed household, prisoners, refugees, minorities etc</td>
<td>☐ No</td>
</tr>
<tr>
<td>Vulnerable adults:</td>
<td>Yes: attach a copy of the safeguarding policy for working with vulnerable adults</td>
</tr>
<tr>
<td>☐ Yes</td>
<td>☐ No</td>
</tr>
<tr>
<td>If the organisation is going to be working with children, vulnerable adults or both as part of this award/contract and no policy is available the organisation is required to submit a separate statement outlining in detail how the children and/or vulnerable adults will be protected from</td>
<td></td>
</tr>
</tbody>
</table>
### Section 1: Safeguarding

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.4 If the organization is going to be working with children and/or</td>
<td></td>
</tr>
<tr>
<td>vulnerable people in order to deliver this award/contract have all</td>
<td></td>
</tr>
<tr>
<td>the staff involved been cleared/vetted through a nationally recognised</td>
<td></td>
</tr>
<tr>
<td>process? (e.g. a police check).</td>
<td></td>
</tr>
<tr>
<td>☐ Not applicable</td>
<td></td>
</tr>
<tr>
<td>☐ Yes – all staff vetted: Please explain the process followed</td>
<td></td>
</tr>
<tr>
<td>☐ No – only some staff vetted: Please explain why only some staff are</td>
<td></td>
</tr>
<tr>
<td>vetted</td>
<td></td>
</tr>
<tr>
<td>☐ No staff vetted: Please explain why no staff are vetted</td>
<td></td>
</tr>
</tbody>
</table>

| 1.5 If the organisation is going to be working with children and/or    |          |
| vulnerable people in order to deliver this award/contract have all    |          |
| the staff involved received training on working with children/vulnerable|          |
| adults?                                                                |          |
| ☐ Not applicable                                                       |          |
| ☐ Yes - All staff trained: please explain the training received       |          |
| ☐ No – only some staff trained: Please explain why only some staff are |          |
| trained                                                                |          |
| ☐ No training given: Please explain why no staff are trained          |          |

### Section 2: Whistleblowing (also called complaint or concerns procedure)

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1 Does the organisation have a whistleblowing process in place?</td>
<td></td>
</tr>
<tr>
<td>☐ Yes: <em>Please attach a copy</em></td>
<td></td>
</tr>
<tr>
<td>Name of document:</td>
<td></td>
</tr>
<tr>
<td>☐ No: Please provide an explanation on;</td>
<td></td>
</tr>
<tr>
<td>1. How the organisation ensures that whistle blowers are protected</td>
<td></td>
</tr>
<tr>
<td>within the organisation</td>
<td></td>
</tr>
<tr>
<td>2. What the processes are for dealing with concerns raised by staff</td>
<td></td>
</tr>
<tr>
<td>3. What the timelines are for these processes</td>
<td></td>
</tr>
</tbody>
</table>

| 2.2 How are staff provided training on your whistleblowing/complaints   |          |
| procedure? (Please describe content of the training and mode of        |          |
| training e.g. face-to-face, online etc).                               |          |
| ☐ No whistleblowing/complaints procedure of any kind                    |          |
| ☐ Yes: (Please describe content of the training and mode of training  |          |
| e.g. face-to-face, online etc).                                        |          |
| ☐ No training provided but procedure exists: Please explain why        |          |

### Section 3: Risk management

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.1 Does the organisation keep a risk register? (for any risk</td>
<td></td>
</tr>
<tr>
<td>associated with delivering core activities/services)</td>
<td></td>
</tr>
<tr>
<td>☐ Yes: List the risk categories included in the register (e.g.</td>
<td></td>
</tr>
<tr>
<td>financial, reputational, technical, operational etc etc);</td>
<td></td>
</tr>
<tr>
<td>☐ No: Please explain why there is no risk register</td>
<td></td>
</tr>
</tbody>
</table>

<p>| 3.2 Does the organisation’s risk register include safeguarding risks?  |          |
| ☐ Yes                                                                   |          |</p>
<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>□ Yes – it does not include safeguarding risks: Please explain how the risks associated with safeguarding are monitored and tracked</td>
<td></td>
</tr>
<tr>
<td>□ No – there is no risk management process or framework</td>
<td></td>
</tr>
<tr>
<td>3.3 Who has senior oversight of the risk register?</td>
<td>Name: Position in Organisation:</td>
</tr>
</tbody>
</table>
| 3.4 Are downstream partners/sub-contractors required to submit a risk register or risk assessment as part of the contracting process? | □ Yes  
 □ No: Please explain why                                                                 |

**Section 4: Code of conduct**

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
</table>
| 4.1 Does the organisation have a clear code of conduct for staff (paid, voluntary, temporary or casual) that sets out clear expectations of behaviours, inside and outside the workplace? | □ Yes: Please attach a copy  
 □ No: Please explain why and explain how expectations on behaviour are communicated to staff. |
| 4.2 Does the code of conduct include what will happen in the event of a breach of the code? | □ No code of conduct  
 □ Yes: on page.....  
 □ No: Please explain why it does not state what will happen in the event of a breach of the code. |
| 4.3 Does the code of conduct prioritise the wellbeing of and care of all people, including all the people the organisation works/interacts with? | □ No code of conduct  
 □ Yes: on page.....  
 □ No: Please explain why it does not prioritise the wellbeing of all people |
| 4.4 Are all staff (paid or voluntary) provided with training on the code of conduct as part of their induction to their role? | □ No code of conduct  
 □ Yes: Please describe content of the training and mode of training e.g. face-to-face, online etc.  
 □ No: Please explain why there is no training |
| 4.5 Are the organisations policies and practices for the management of downstream partners/sub-contractors and affiliates aligned to the code of conduct? | □ No code of conduct  
 □ Yes: please explain how  
 □ No: Please explain why they are not aligned to management of downstream partners/sub-contractors. |

**Section 5: Governance and accountability**

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
</table>
| 5.1 Is the organisation going to be working/interacting with people who are external to the organisation, its sub-contractors or suppliers? (e.g. through research, piloting, service provision etc) | □ Yes: Please identify the types of people the organisation will be working with; Answer Q 5.2 & 5.3  
 □ No – all work will be internal to the organisation, its sub-contractors or suppliers (Move to declaration at end of document) |
| 5.2 How are the people identified under Q5.1 able to feedback on the quality of the work/services/activities completed by the organisation? | Feedback is possible via......  
 If feedback is not possible please explain why ..... |
| 5.3 Are the people identified under Q5.1 able to shape the organisations planned activities/processes/approaches under this contract/award? (e.g. through the co-design of the approach to be used or via a representative committee) | □ Yes: please explain how  
 □ No: please explain why not |